



# Norah Head HOLIDAY PARK



### LEGEND

- Amenities
- Camp kitchen
- BBQ
- Pool
- Rubbish
- Playground
- Jumping pillow
- Public phone
- Fire hydrant
- Fire hose reel
- Emergency meeting point
- Dump point

### CABINS

- Seagull
- Jabiru
- Kingfisher
- Osprey
- Pelican
- Sandpiper
- Sheerwater
- Bunk house

### SITES

- Ensuites
- Sites
- Drive through

((( ))) free wireless internet

Freecall: 1800 241 342

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# Norah Head Holiday Park Rules



## Norah Head HOLIDAY PARK

**The following information and guidelines are provided to ensure park patrons (including their guests, visitors and invitees) to our park have an enjoyable stay.**

### 1. Payment

Accommodation balance must be paid no later than the arrival date.

### 2. Check In/Out

Cabin accommodation – check in from 2pm, check out 10am.  
Weekend package cabin accommodation – check in 12noon, check out up to 5pm.  
Camping ensuite sites – check in from 1pm, check out 10am.  
Camping and caravan sites – check in from 11am, check out 10am.  
Late checkouts can be arranged subject to availability. Fee applies.

### 3. Occupational Health and Safety (OHS)

Park patrons must comply with any directions of the Park Management in relation to Occupational Health and Safety.

### 4. Courteous and Considerate Manner

Park patrons should act in a courteous and considerate manner towards the Park Owner, Park Managers, and their respective employees or contractors and other occupants and guests of the park.

### 5. Vehicles

Please ask your visitors to park their vehicles outside of the park, as only one vehicle per site is permitted (unless Management approve). No vehicle is to be parked on roadways, walkways, reserve or other patron's site within the park.

### 6. Speed Limit

The safety of our customers is of prime importance. You can assist our cause by limiting the speed of your vehicle to 10 kilometres (walking pace) whilst within the Park.

### 7. Pets

One mild mannered dog is welcome ONLY for guests staying on camping and caravan sites. Unfortunately, pets are strictly not permitted in cabin accommodation. Your dog must be kept on a leash and you are responsible for them at all times. Dogs are not permitted in amenities, camp kitchens and recreational facilities. Owners please clean up after your dog.

### 8. Children

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety and so they are not a nuisance or danger to themselves or others. Children under 12 years of age must be accompanied by an adult when visiting the showers, toilets and recreational facilities.

### 9. Pool

For the comfort & safety of all our patrons please abide by the pool guidelines / rules / restrictions.

- A person who is not a competent swimmer may not enter the pool unless accompanied by a competent adult.
- Children under the age of 12 must not be in the pool enclosure unless accompanied by an adult who is a competent swimmer.

- Unless closed for maintenance, pool hours are from 8am – 8pm unless otherwise posted on the pool gate.
- Boogie Boards, Balls, Pets, Food, Alcohol, Glass and Smoking are not permitted in the pool area.
- Running, Bombing, Pushing and Dunking are not permitted in the pool enclosure.

### 10. Bicycles, Scooters, Skateboards, Roller Skates and Roller Blades

Park patrons are responsible for their children at all times. Bikes, skateboards, scooters and roller skates / blades must be ridden with extreme care.

- No riding around amenity blocks, laundries, boom gate, office, camp kitchens or barbecue areas at any time.
- Speed limit and other road signs must be obeyed at all times.
- As required by law bike helmets must be worn.
- No riding after street lights are on at night.

The Management cannot accept responsibility for any injuries occurred through accidents whilst in the park.

### 11. Your Site

Please keep your site clean & tidy at all times and use the facilities provided for drying clothes, discharge of sullage water and rubbish disposal. Please do not dig trenches on or around your site. Unfortunately open fires are strictly prohibited and no fire crackers are permitted under law.

### 12. Noise

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10pm at night and before 6am.

### 13. Problems / Concerns

Please notify Park Management of concerns at the time of the problem, they will endeavour to rectify the situation; therefore ensuring your stay is a positive one.

### 14. Telephone Messages

Messages will be placed on the notice boards except for urgent messages, which will be delivered to your site.

### 15. Securing your Site

While Park Management do their best to ensure a safe and secure environment, it is recommended that visitors take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight.

### 16. Other Facilities and Amenities

Rules for Use and Time of Use, as posted on or near other facilities and amenities, must be observed.

**Park Management has the right to direct any park patron (including their guests, visitors and invitees) to leave the park if that person refuses to comply with the park rules, causes a nuisance, or interferes with the use and enjoyment of the park.**

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